Exemplis[®] Los Angeles County End User Information Sheet

Contract No. MA-IS-2040075-1 | Term: November 21, 2019 - November 20, 2024

TVR #	935506	
Price Guides	Current Price Book at the time of order	
Products	Task, executive, conference, guest, stacking, nesting, and cafe/task stool seating. Lounge seating, modular seating, benches, ottomans and occasional/cube tables. Dividers, protective and privacy screens.	
Volume Discount	Tiers* Tier 1: \$1 – 75,000 (List) Tier 2: \$75,001 - \$150,000 (List) Tier 3: \$150,001 - \$250,000 (List) Tier 4: \$250,001 + (List)	Discount 60% 61% 63% Negotiable
Minimum Order	\$95 fee when ordering less than 3 Lounge Products.	
Delivery	 Upholstered Seating: Ships within 2 business days using express fabrics ARO. Ships within 5 business days using all other fabrics ARO. Ships within 10 business days using leather ARO. Lounge Seating: Ships within 10 business days using express fabrics ARO. Please verify fabric grades on the SitOnIt Seating website before ordering. Ships within 2 days: Anti-Fatigue Mat, Corner Sleeve, CPU Holders, Current Power, High Tide 4; High Tide Corner, Keyboard Mechanisms, Lift and Lock, Premium Lift and Lock, Sit-to-Stand, Keyboard Trays, Longboard, Crescent Board, Mini Platform, Laptop Tray; Adapter, Laptop Drawer, Mobile Pedestals, Monitor Arms, Ocala Bases, Pencil Drawer, Plastic Shells, Switchback Bases, Tensor Bases, Value Lighting, Voyager 2-Stage/3-Leg Bases, Wire Management Ships within 3 days: 	
	Mobile Pedestal Cushions, Modesty Screens, Doodle Screens, Prise Benching, Sector Screens, Standard Worksurfaces	
	Stain-to-Match ships within 15 days Tablet Arms ships within 21 days Custom Laminates ships within 30 days	
Payment Terms	Net 10 -1% Discount, Net 30	
Credit Card	Credit card will be accepted. 3% Credit Card processing fee will be applied.	
Cancellation	Orders which have entered any stage of production cannot be cancelled. Requests for cancellation are not accepted until acknowledged by Exemplis. In the event cancellation is accepted by Exemplis, cancellation charges may be for the entire amount of the order.	
Purchase Order Instructions	Orders must have TVR number to receive this contract's discounting. The name of the registered End User must appear in full (no abbreviations) on the Purchase Order.	
Return & Restocking	Authorization for return must be requested from and approved by Exemplis prior to the return of the merchandise. Returns are subject to a restocking charge equivalent to 40% of the net order plus freight. Unauthorized returns will not be accepted by Exemplis.	
Warranty	LIFETIME WARRANTY COVERAGE: • All SitOnIt Seating products, except when noted below • Structural Components: Prise, Switchba	
	 12-YEAR WARRANTY COVERAGE: Amplify, Torsa, Wit and Novo used in m Lounge seating and occasional/lounge t Bases: Ocala, Tensor Monitor Arms: King Cobra, Mobio series 	ables.

10-YEAR WARRANTY COVERAGE:

• Non-Stop Heavy Duty, Freelance Bariatric and chairs purchased with a Heavy Duty (HD) or Large and Tall (LT) option used in multi-shift (24/7) applications.

• Electrical Components: Prise

SEVEN-YEAR WARRANTY COVERAGE:

• Electrical Components2: Switchback and Voyager

FIVE-YEAR WARRANTY COVERAGE:

- Kickstand
- Fabric, foam, knit back, mesh and plastic.
- All filing products
- CPU Holders
- Screens
- High Tide
- Keyboard Trays
- Lighting Fixtures
- Power Components: EON, Current, Power Strips
- Wire Management

TWO-YEAR WARRANTY COVERAGE:

- Fabric and foam cushioning for Non-Stop Heavy Duty, Freelance
- Heavy Duty and chairs purchased with an HD or LT option
- Multipurpose felt glides
- Half-Moon Pencil Drawer

ONE-YEAR WARRANTY COVERAGE:

- Lighting Power Supplies
- Mouse Pads
- Wrist Rests

Contract Administration & Sales Contact

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